

**Addendum to the Memorandum of Agreement
Between the
Parishes of Orleans, Jefferson, Plaquemines, and St. Bernard**

The Parish of St. John the Baptist, in recognition of the benefits to public safety and economic recovery offered by a regionally coordinated, tiered, and synchronized re-entry access plan in the aftermath of a natural or man-made disaster, hereby adopts the Memorandum of Agreement heretofore signed by the Parishes of Orleans, Jefferson, Plaquemines, and St. Bernard, and will:

- 1.) Accept the mutually approved access placards issued by the Parish Presidents of each parish and honor emergency responder credentials issued by any City or Parish, State, or Federal agency or government and presented by any person engaged in protecting life or property as specific authority to pass through any other parish in order to reach their intended destination so long as the individual given the pass or permit does not deviate from the most direct route to that destination considering the conditions in effect at the time.
- 2.) Honor and permit access into their respective parishes based on the designation of regional access by any one of them
- 3.) Develop and publicize a tiered prioritized list for sequenced re-entry that allows first responders, public utilities, businesses and corporations, and the general public entry in keeping with the principles of the ability to mitigate the of physical danger present, provide services that impact the greater population in terms of public utilities and economic impact.

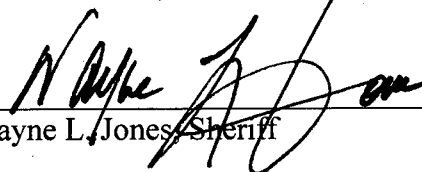
Signed Heretofore

For St. John the Baptist Parish



Nickie Monica, President

2-7-07
Date



Wayne L. Jones, Sheriff

2-8-07
Date

MEMORANDUM OF AGREEMENT

Between

The Parishes of Orleans Parish, Jefferson, St. Bernard, and Plaquemines

PURPOSE: To enhance public safety and security while facilitating an expeditious economic recovery and return to normalcy in the aftermath of a natural or man-made disaster wherein an Emergency Declaration has been declared and remains in effect and to provide for region-wide agreement to honor and permit passage through any internal or external restricted area checkpoint under Parish control by an authorized business or individual displaying a regionally approved re-entry placard issued any Parish signatory to this Memorandum of Agreement.

WHEREAS, the Parishes of Orleans, Jefferson, Plaquemines, and St. Bernard are linked through intergovernmental agreements, associations, and initiatives such as the New Orleans UASI Region and Region 1 in the State of Louisiana's Emergency Plan and connected by numerous family and business ties, and

WHEREAS, the unique geography and road networks serving the region make it virtually impossible to reach a specific destination within any parish without traversing one or more of the other parishes and many businesses have facilities in a regional parish other than the domicile of their principal business local in a single parish,

WHEREAS, regional cooperation in the granting and permitting of access to and across parish boundaries provides a means whereby the Parish President can insure that the re-entry of businesses and repopulation in the aftermath of a major disaster does not degrade emergency response activities nor endanger public safety or security while controlling the pace of re-entry into the respective parishes according to a mutually agreed on, prioritized and sequence re-entry authorization based on the sustainability of living and working conditions in the aftermath of a disaster,

WHEREAS, the State Re-entry Plan establishes only minimum standards governing re-entry authorization plans and does not address the complexity of major urban areas like that of the New Orleans Metropolitan region,

NOW THEREFORE, the UNDERSIGNED,

AGREE, that Plaquemines, St. Bernard, Jefferson, and Orleans Parishes will individually and severally honor and accept the mutually approved access placards issued by the Parish Presidents of each parish and honor emergency responder credentials issued by any City or Parish, State, or Federal agency or government and presented by any person engaged in protecting life or property as specific authority to pass through any other parish in order to reach their intended destination so long as the individual given the pass or permit does not deviate from the most direct route to that destination considering the conditions in effect at the time. Furthermore, the signatories agree that certain businesses critical to the regional economic well-being will require access to subsidiary locations in other than their principal parish of domicile. Authorization for this level of access to multiple parishes shall be approved by Parish President of the parish in which the business is principally domiciled only after a thorough review of appropriate justification submitted by the applicant that regional access is vital to regional, State,

MEMORANDUM OF AGREEMENT

Between

The Parishes of Orleans Parish, Jefferson, St. Bernard, and Plaquemines


national or international commerce. The parishes further agree to honor and permit access into their respective parishes based on the designation of regional access by any one of them.

AGREE, to develop and publicize a tiered prioritized list for sequenced re-entry that allows first responders, public utilities, businesses and corporations, and the general public entry in keeping with the principles of the ability to mitigate the of physical danger present, provide services that impact the greater population in terms of public utilities and economic impact.

This agreement is effective upon signature by the authorities, and is valid until rescinded. It may be amended by mutual agreement or rescinded by any signatory Parish at any time during the effective period with 60 days written notice.

SIGNED HERETOFORE,

For Orleans Parish



C. Ray Nagin, Mayor


8-23-06

Date

For Jefferson Parish



Aaron F. Broussard, President

8/15/06

Date

For Jefferson Parish



Harry Lee, Sheriff

8/15/06

Date

For Plaquemines Parish



Benny Rouselle, President

8/15/06

Date

For Plaquemines Parish

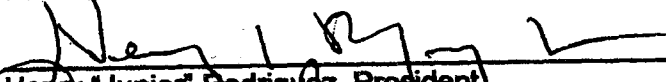


I.F. "Jiff" Hingle, Sheriff

8/28/06

Date

For St. Bernard Parish



Henry "Junior" Rodriguez, President

Date

For St. Bernard Parish



Jack A. Stephens, Sheriff

Date

8/17/06

Jefferson Parish Evacuation Re-Entry Plan

I. Purpose

This plan outlines protocols for a phased re-entry process designed for the safe, orderly and timely return of citizens, emergency responders, businesses, and critical service providers following a wide-scale evacuation when immediate re-entry by everyone is neither prudent nor possible.

II. Situation

- A. Jefferson Parish could experience, with or without warning, disaster conditions, including but not limited to hurricanes, floods, tornadoes, fires, storms, or any combination thereof, that result in (1) a Declaration of Emergency and (2) an Evacuation Order of all or part of the parish by the Parish President.
- B. Hazardous material incidents at either a fixed site or in transit, or acts of terrorism or other events-without-warning, or any incident that causes wide-scale evacuation may also precipitate the use of this plan.
- C. The immediate and/or simultaneous return of all evacuees might not be feasible due to post-event Parish conditions and the need to: (1) restore critical infrastructure, (2) protect homes and businesses of evacuees, (3) stabilize and prepare the parish for the permanent return of its citizens and businesses, and (4) insure the safety of returning citizens.
- D. Re-entry will be prioritized by parish emergency officials based on the assessment of the threat-level to public safety and security and the adequacy of post-disaster, sustainable living conditions.
- E. This assessment will consider factors such as road access, water levels, availability of utilities and critical services such as water and sewer service, subsistence capacity, search and rescue activities, impending weather threats, integrity of levee system, security of the area as determined by local law enforcement, environmental hazards, debris field, and other health hazards.
- F. **Residents will be allowed to re-enter as soon as the Parish President determines that there are sustainable living conditions, and the parish is safe for residential re-entry.**

- G. If conditions warrant, a "Look and Leave" policy may be implemented to allow the public to assess damage to their property prior to cancellation of the Evacuation Order
- H. The Parish President, under his emergency powers, may authorize whatever expeditious credentialing process he deems appropriate and necessary, in addition to those stated herein, to facilitate the re-entry of necessary personnel and businesses into the Parish.
- I. Emergency responders will have unrestricted access to all areas of the parish to facilitate rescue and security operations. Local, state and federal emergency responders include emergency operations management personnel, law enforcement, fire services, emergency medical services personnel, National Guard/Active Military forces, professional and volunteer Urban Search and Rescue Teams registered with the state and with the parish, logistics personnel required to support on-going emergency operations, and other personnel, maritime emergency responders, agencies and/or organizations designated by the Unified Incident Commander as critical for emergency response.
- J. Government agency first responders from the federal government, the State of Louisiana and the Parish of Jefferson need only have their valid agency picture identification and drivers license to enter Jefferson Parish. All other qualified emergency responders not traveling in recognized emergency- responder vehicles will be issued ER re-entry placards and must carry agency-issued photo identification and valid drivers license.
- K. Should conditions require the phased re-entry of businesses, their re-entry will be guided by the protocols outlined in this annex.
- L. Each tier subsumes earlier tiers.
- M. Prior to June 1 of each year hereafter, Jefferson Parish will:
 - 1. Identify and provide appropriate re-entry credentials to all contractors and subcontractors whose services and/or products may be required by the parish or its municipalities immediately after a disaster, along with their qualified personnel, as per criteria described herein.
 - 2. Identify and provide appropriate re-entry credentials to qualified public entities, agencies, and emergency responders, along with their qualified emergency contractors and subcontractors, based on criteria described herein.
 - 3. Implement a credentialing application and distribution process for other qualified businesses, groups, and individuals, as described herein.

4. Coordinate with municipalities, regional and business partners, and law enforcement agencies to ensure effective plan implementation.

III. Re-entry Tiers

Overview. This annex outlines three tiers of business re-entry. Based on parish conditions, the Parish President may combine tiers or make other necessary plan changes. Each tier subsumes the tier or tiers preceding it. It is expected that qualified businesses will annually apply for and be provided appropriate re-entry credentials prior to the onset of hurricane season.

A. Tier I: Emergency Response

1. Implementation Threshold: Tier 1 will be implemented when the Parish President, based on the assessments described above, determines that conditions allow safe access to at least a portion of the parish.
2. Categories of Eligible Entrants: Tier 1 includes primary critical infrastructure companies, major utility companies, pre-designated staff of other parish/municipal agencies and offices, and pre-designated government contractors and their subcontractors who provide critical services to the parish, municipal governments, and state, federal, or other public agencies.
 - Tier-1 credentialed emergency contractors/subcontractors, and their credentialed essential duty employees, employed by Jefferson Parish, its municipalities, and/or hospitals located in the parish, and who are necessary for the restoration of critical infrastructure and the support of emergency response efforts.
 - Tier-1 credentialed damage assessment/stabilization teams from businesses and industries in Jefferson Parish whose facilities pose a public safety concern, environmental threat, or substantial danger.
 - Tier-1 credentialed damage assessment/stabilization teams, accompanied by security, from financial institutions.
3. Credentials: Tier-1 re-entry credentials consist of: (a) a non-reproducible, serialized, parish-distributed Tier-1 dashboard placard valid for the current year; (b) a company-issued letter of access stating that the holder is an authorized company responder to emergency events; and (c) company picture identification.
 - Alternatively, Tier 1 access will be to afforded the following un-placarded vehicles: (1) utility company repair trucks, (2) freight

and cargo trucks that are loaded with emergency relief supplies and equipment. Entry of these un-placarded vehicles will only be allowed when the following conditions have been met: (a) the company logo is clearly displayed on each company vehicle (to include sub-contractor vehicles); (b) each company-vehicle occupant has a company-issued letter of access stating that the holder is an authorized company responder to the event; and (c) each occupant has valid, government-issued picture identification and company picture identification in his possession. Company supply vehicles must contain emergency response supplies or equipment. Empty trucks are prohibited.

- Manifests of supply vehicles may be checked to confirm the need for entry.

4. Responsibilities

- The parish will maintain a Tier-1 credentialing database and will distribute credentials prior to start of hurricane season.
- Each business is responsible for: (a) distributing its Tier-1 parish credentials to the appropriate personnel; (b) distributing a letter of access to appropriate personnel; (c) maintaining a database containing information (name, job function, date credential issued) regarding the recipient of each credential; (d) providing this database to the parish upon request; and (e) executing and providing to the parish the requisite hold-harmless document.
- Each person in a Tier-1 credentialed vehicle must be employed in the company's authorized business or activity and have legitimate response-support function.
- Companies found to be issuing credentials to non-employees or non-essential employees will be subject to suspension of their re-entry privileges and to fines and penalties established by Parish ordinances.

B. Tier II: Recovery Support

1. Implementation Threshold: Tier 2 will be implemented when the Parish President determines that credentialed individuals can access their places of business safely. Relevant factors include, but are not limited to, the: (a) need for dewatering; (b) degree of civil unrest; (c) extent of search and rescue efforts still underway; (d) stability of the levees; (e) conditions and functionality of the drainage pump stations and (f) conditions of the roadway network.
2. Categories of Eligible Entrants: Tier 2 includes: (a) core assessment teams of major employers and other businesses that are determined by the Parish President to be essential to the return of residents and/or to

the economic vitality of the parish; (b) recovery teams of select businesses with unique circumstances (fragile inventory, designated hazardous waste facility, world-wide distribution, large workforce, multiple-parish service area, major plants, refineries, and manufacturers, etc.) and that have the capacity to be self-sufficient; and (c) humanitarian relief agencies and their workers.

- Examples of Tier-2 re-entry eligible businesses include big-box retailers such as Wal-Mart, Lowe's, K-Mart, Target, Home Depot, and Sam's; fuel distributors and stations; debris management companies; financial institutions; food suppliers; pharmacies and medical suppliers; licensed construction companies; insurance companies; communication companies; health care providers; chemical plants/refineries; cleaning suppliers; hardware stores; building material suppliers; lodging managers; security companies; American Red Cross; and Jefferson Parish-approved faith-based groups and other relief agencies.
3. Credentials: Tier-2 re-entry credentials consist of a: (a) non-reproducible, serialized, parish-distributed Tier-2 dashboard placard valid for the current year; (b) company-issued letter of access stating that the holder is an authorized responder to the event; (c) government-issued photo; and (d) company identification.
4. Responsibilities:
- The parish will implement and publicize an Internet, Tier-2 credentialing application process.
 - The parish will maintain a Tier-2 credentialing database and will distribute credentials prior to the start of hurricane season.
 - Businesses/relief agencies must apply for Tier-2 credentials via a prescribed Internet process.
 - Each business/relief agency is responsible for: (a) distributing its Tier-2 parish credentials to the appropriate personnel, (b) distributing a letter of access to the appropriate personnel, (c) maintaining a database containing information (name, job function, date credential issued) regarding the recipient of each credential, and (d) providing this database to the parish upon request.
 - Each person in a Tier-2 credentialed vehicle must be employed in the company's authorized business or activity and have a legitimate response-support function.
 - Each business/agency that applies for Tier-2 **recovery-team** credentials must also provide the parish with: (a) those portions of its continuity of operations/emergency plan that explicate the need for a disaster recovery team, its functions, and the resources/assets available to the recovery team; (b) a list of its recovery team members; and (c) contact information for a 24-hour-a-day point of contact. The parish will execute a non-

disclosure agreement regarding the emergency/continuity of operations plan.

- Companies found to be issuing credentials to non-employees or non-essential employees will be subject to suspension of their re-entry privileges and to fines and penalties in accordance with Parish ordinances.

5. Regional Tier-2 Credentials: The parishes in Region 1 may coordinate re-entry efforts such that regional tier-2 credentials may be provided to companies with legitimate business in multiple Region 1 parishes. Such companies may apply with the parish in which their home office is domiciled. Businesses domiciled outside of Region 1 shall apply for credentials with the parish in which the majority of their work occurs.

C. Tier III: Repopulation Support

1. Implementation Threshold: Tier III implementation will depend on the stability of the parish and its ability to support Tier-3 credentialed businesses and their employees.
2. Categories of Eligible Entrants: Tier 3 provides for re-entry of business owners and their designated recovery and JumpStart employees, whose businesses have been determined by the Parish President to be essential to the imminent return of residents and/or to the economic vitality of the parish. Family members may be allowed to re-enter with a credentialed family member at the discretion of the Parish President, based on parish conditions.
 - **Eligible business categories include (TO BE DETERMINED USING THE CATEGORIES ON THE APPLICATION FOR OCCUPATION LICENSE)**
3. Credentials: Tier-3 serialized paper credentials will be issued by the parish via the Internet to qualified businesses. Occupational licenses will be cross-referenced with the JPSO database.
4. Responsibilities:
 - The parish shall implement and publicize an Internet Tier-3 credentialing application process.
 - The parish shall maintain a Tier-3 credentialing database and shall distribute credentials prior to start of hurricane season.
 - Businesses must register for Tier-3 credentials via a prescribed Internet-based application process.
 - Each business is responsible for (a) distributing copies of its Tier-3 credentials to the appropriate personnel, (2) distributing to the appropriate personnel company-issued letters of access (on

company letterhead) with a verifiable phone number stating that the bearer is an authorized responder to the event, (c) maintaining a database containing information (name, job function, date credential issued, business address) regarding the recipient of each credential, and (d) providing this database to the parish upon request.

- Companies found to be issuing credentials to non-employees or non-essential employees will be subject to suspension of their re-entry privileges and to fines and penalties as established by Jefferson Parish ordinances.

IV Re-Entry Tier Implementation

- A. Tier I re-entry will be implemented when the winds created by a major hurricane have fallen below tropical storm force and when the Parish President, in consultation with the Emergency Management Director have determined that flooding, debris and other dangerous conditions have been identified and traffic flow restricted in those areas. Jefferson Parish will notify the Governor's Office of Homeland Security and Emergency Preparedness (herein after referred to as GOHSEP) through available phone, radio, data or wireless communications that we are ready to implement tier one re-entry in Jefferson Parish. In addition the Director of Emergency Management will also notify all other parishes in Region 1 of our plans to implement tier 1.
- B. Tier II re-entry will be implemented when the Parish President, in consultation with the Director of Emergency Management, determines that the condition of the roadway infrastructure is safe for travel, that there is sufficient law enforcement in place to protect tier II businesses, there is no flooding or levee failures and that tier II re-entry will not interfere with search and rescue efforts. Some or all parts of Jefferson Parish may be opened for tier II re-entry based on the above mentioned conditions. Jefferson Parish will notify GOHSEP and the other Region 1 parishes, through available communications, when it is ready to implement tier II re-entry.
- C. Tier III re-entry will be implemented when the Parish President, in consultation with the Director of Emergency Management, determines that the conditions in Jefferson Parish are stable and safe for the return of tier III businesses and their employees. Jefferson Parish will notify GOHSEP and the other Region 1 parishes, through available communications, when we are ready to implement tier III re-entry.
- D. General population re-entry will be implemented when the Parish President, in consultation with the Director of Emergency Management, determines that there are sustainable living conditions in Jefferson and that it is safe for the residents to return. General population re-entry may be allowed in all or parts of Jefferson Parish as conditions warrant. A look and see period may be

implemented to allow residents to assess damage to their homes and secure their property. If a look and see period is implemented strict time frames will be announced for the residents to enter and leave. Jefferson Parish will notify GOHSEP and the other Region 1 parishes through available communications when it is ready to implement the general population re-entry.

IV. Organization and assignment of responsibilities

A. Considerations for local government

1. The Evacuation Re-entry Plan shall be a special administrative assignment for the duly assigned Executive Assistant to the Parish President.
2. Pre-disaster duties include: **Each of these items must be completed annually by no later than May 1st.**
 - a. Every year the duly assigned Executive Assistant shall review this plan and update it accordingly
 - b. Each year the Executive Assistant shall contact the tier I, II and III re-entry companies and update their employee lists and numbers
 - c. Each year the Executive Assistant shall issue placards to new tier I and II businesses and issue renewal stickers to existing, registered tier I and II businesses.
 - d. Each year the Executive Assistant shall contact all tier I hospitals, Parish and City contractors and update their employee lists and numbers.
 - e. Each year the Emergency Management Director shall file a updated copy of the re-entry plan with GOHSEP and the other Region 1 parish emergency management departments.

VI. Direction and Control

All Evacuation Re-entry activities will be coordinated through the Emergency Management Director in the EOC.

VII. Records and Reports

All records and reports for the Re-entry plan shall be maintained by the duly appointed Executive Assistant to the Parish President.

VII. Plan Development and maintenance

The Emergency Management Department will assume the primary responsibility for this plan.



STATE OF LOUISIANA

STANDARD OPERATING PROCEDURE

**Statewide
Credentialing/Access Program**

2006 All Hazards Access

June, 2006

STATE OF LOUISIANA
STANDARD OPERATING PROCEDURE

**Critical Infrastructure Owners/Operators
Pilot Access Program**

2006 All Hazards Access

SUMMARY

Hurricane Katrina revealed a need for uniform reentry criteria for essential personnel entering a closed emergency area post disaster event. Lack of uniform access guidelines resulted in delays and loss of critical utilities and services, as well as delays in reestablishing security and communications systems following Katrina.

This document outlines a model Standard Operating Procedure (SOP) for emergency response and management personnel at the State and local level in conjunction with critical infrastructure owners and operators (CI/OO) and their contractors, and other personnel. This SOP seeks to clarify the roles, responsibilities, and processes that will be followed to ensure that critical infrastructure providers are given timely and efficient access to hurricane or other disaster-affected areas for the purpose of repairing the infrastructure. This document is a product of a joint Federal, State, Parish, local and private sector effort to ensure the timely functionality of critical infrastructure for citizens. This SOP was developed by the Louisiana State Police in partnership with the State of Louisiana Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP), the National Department of Homeland Security, and the Louisiana Sheriffs and Chiefs of Police Associations.

Homeland Security Presidential Directive 12 (HSPD 12), dated August 27, 2004, entitled "Policy for a Common Identification Standard for Federal Employees and Contractors," directed the promulgation of a Federal standard for secure and reliable forms of identification for Federal employees and contractors. It further specified secure and reliable identification that, among other things:

1. Is strongly resistant to identity fraud, tampering, counterfeiting, and terrorist exploitation
2. Can be rapidly authenticated electronically
3. Is issued only by providers whose reliability has been established by an official accreditation process.

The "Federal standard" referenced above is the Federal Information Processing Standard 201(FIPS 201). FIPS 201 technology uses a card with an Integrated Circuit Chip (ICC) (commonly called a smart card) which uses Public Key Infrastructure (PKI) for identity and attribute (qualification, certification, authorization, and/or privilege) authentication ensuring that the responder is who s/he says s/he is and that they truly possess the attribute(s) they say they do. Although this is a Federal standard, many State and local governments in the National Capital

Region (NCR) and throughout the country are adopting this standard to enable nation-wide interoperability. FIPS 201 standard compliance will be an ongoing project with full implementation of standardized credentials by 2008 and will be incorporated in the next version of this SOP.

It is anticipated that reentry will occur in a tiered approach, based on key roles, in restoring normal operations after a disaster. Admittance will be granted based on the immediate needs and requirements of the locally affected area through the local EOC and Parish and State Governments. Tier 1 will include Search and Rescue Personnel, Infrastructure and Utilities Repair Personnel, Official Damage Assessment Teams, and other personnel at the discretion of the State, Parish, and local jurisdictions; Tier 2 will include Relief Workers (e.g. Red Cross Volunteers), Healthcare Agencies (to include Volunteer Health Professionals (VHPs), Banking Organizations, Insurance Agencies, and Businesses deemed to be essential to the recovery effort; and Tier 3 will include Businesses not included in Tier 2 and residents.

PROCESS OVERVIEW

All participants agree that the following criteria are essential elements for access into a restricted area during a hurricane or other natural disaster and will be administered ONLY in the event of a Declaration/State of Emergency from the Governor or affected Parish President/Mayor when a mandatory evacuation order has been issued. It is imperative that local governments are familiar with utility and critical infrastructure needs and are aware of, based on the disaster, which critical infrastructure agencies (to include the Louisiana National Guard and the United States Coast Guard) will need immediate access to the affected area.

The following is a listing of identification that will be required to gain access at checkpoints:

Critical Infrastructure Owners and Operators, to include Contractors, Subcontractors, and Personnel of the CI/OO, must have the following identification:

1. A valid State Drivers License and company-issued photo ID
2. Marked Company vehicles (companies should have standardized markings)
3. Letter of Access (LOA) issued by the company (with verified phone number) stating that the bearer and vehicle is an authorized responder to the event.

Federal Bureau of Investigation (FBI)-issued INFRAGARD credentials, the Department of Defense (DOD) Common Access Cards (CACs), and FIPS 201 compliant identification credentials issued by Federal government agencies will be acceptable forms of identification.

SECTION I—INTRODUCTION

PURPOSE

The purpose of this CI/OO Access SOP document is to describe in concept the joint Federal, State, Parish and local infrastructure strategy to permit access into restricted areas during the 2006 Hurricane Season. This SOP is intended for Federal, State, local representatives and private sector companies (critical infrastructure owners/operators) in Louisiana and to serve as an operational model for other States and municipalities.

SECTION II—CONCEPT OF OPERATIONS

A. REENTRY PROTOCOL

It is anticipated that reentry will occur in a tiered approach based on key roles in restoring normal operations after a disaster. It is understood that events that may occur within specific jurisdictions will dictate, based on local needs and factors, what personnel will need access into the affected area. Safety, with regard to public health, travel accessibility and rescue operations will be paramount and of crucial importance in determining any access.

- **(Immediate and unrestricted access) will be granted to Search and Rescue Agents, including agents from Parish and Municipal Fire-Rescue Departments, State, Local and Federal Law Enforcement, Fire/EMS, National Guard (Military), and Emergency Response Agencies in support of efforts in the affected area.**

Tier I

- **Infrastructure and Utilities Repair Personnel:** These agencies must be permitted immediate access to ensure that essential services such as water, lighting, and communications are restored and infrastructure is intact. Municipal utilities and public works personnel also are included.
- **Official Damage Assessment Teams:** These may include FEMA, State, and local officials.
- **Other personnel at the discretion of the Parish Department of Homeland Security and Emergency Preparedness or applicable municipal Emergency Operations Center (EOC).**

Tier 2

- **Relief Workers:** These groups will be needed to provide food and other supplies for people in impacted areas who did not evacuate.
- **Healthcare Agencies:** These include hospitals, nursing homes, assisted living facilities, and dialysis centers. Additionally, includes Volunteer Health Professionals (VHPs) with valid, approved identification documentation.

- Insurance Agents.
- Banking Organizations.
- Business operators considered critical to the recovery effort. Parish and municipal officials will make the decision to permit key business operators to return to impacted areas based on an overall evaluation of the situation. Key business operators will be allowed to reenter their communities when the governing jurisdictions, in consultation with the Parish Department of Emergency Management, agree that the following factors are resolved:
 - a. Access: Major routes are intact and passable.
 - b. Public Health: There is no threat to public safety.
 - c. Rescue: All search and rescue operations have been completed.
- Other personnel at the discretion of the Parish Department of Homeland Security and Emergency Preparedness or applicable municipal Emergency Operations Center (EOC).

Tier 3

Business operators not allowed in under Tier 2, and residents will be allowed to return as areas are deemed safe.

B. IDENTIFICATION PROCEDURES

Federal, State, and local government agencies and law enforcement officials agree to recognize specific identification from critical infrastructure owners and operators, and their contractors, subcontractors and assigns as they seek access into a restricted disaster area. Relying parties (e.g. law enforcement, National Guard) will require constant communications with local and State EOCs so that proper admittance is granted. Once identity and attributes are authenticated, access is granted at the discretion of the relying parties. In furtherance of this access program, Federal, State, and private sector partners all agree to take action in support of this SOP. The following actions are required:

Critical Infrastructure Owner/Operators (for Employees and Contractors, Subcontractors, and affected Personnel):

- Ensure possession of valid identification card to include attributes
- Ensure Company vehicles utilize standard markings and LOA
- Promote the use of this SOP at the State and local level

Emergency Response/Emergency Medical/Law Enforcement/Fire/Military Personnel:

- A uniformed Law Enforcement/EMS/Emergency Response/Fire/Military personnel with valid identification card to include attributes

- A properly marked or identified Law Enforcement/EMS/Emergency Response/Fire/Military vehicle with commissioned or credentialed occupant
- Unmarked Agency vehicle with proper identification as stated above

State:

- Provide this SOP to State response personnel, and where appropriate, local response personnel
- Ensure that local EOCs are aware of and maintain an updated, current list of critical infrastructure personnel, to include attribute(s), within their Parish
- Make every effort to expedite the movement of critical infrastructure personnel into an affected area

Local:

- Educate local response personnel on the existence and requirements of the SOP
- Maintain an updated, current list of critical infrastructure personnel, to include attribute(s), and contact person within the Parish
- Communicate with State on non-acceptance or special requirements for access by critical infrastructure within the local Parishes
- Facilitate adjoining Parishes, absent an emergency, with the movement of critical infrastructure personnel into an affected area

Federal:

- Educate Federal response personnel on the existence of the SOP
- FBI will administer INFRAGARD program

C. OUTREACH

This program is part of the public-private partnership. As such, outreach obligations exist for all parties involved. Critical infrastructure owners and operators are responsible for training their employees, contractors, subcontractors and assigns. Contractors, as well as owner operators, should take measures to ease entrance into affected area by prior coordination with Emergency Officials from the affected area and the Louisiana State Police. As disasters are local in nature, CI/OO entities are also responsible for outreach to local responders, to make them aware of this process. At the State level, Louisiana GOHSEP and the Louisiana State Police will ensure that required State officials and responders are made aware of this SOP and will disseminate this information to the local level. Parish, local and municipal persons are responsible for partnering with CI/OO and State representatives in support of this initiative.

D. FBI INFRAGARD

The FBI INFRAGARD program qualifies membership through a State and Federal criminal record check and most importantly, an FBI record check for associations with threat organizations. Once vetted, INFRAGARD members are granted a membership identification card. The State and regional critical industry representatives have asked for this identification to facilitate a private credentialing plan for non-EMS and non-utility vehicle access.

The Louisiana INFRAGARD credentials are to be honored and utilized only after disasters where local and/or State authorities have declared a State of Emergency thereby restricting access into an affected area. These credentials are carried by State and Federal verified non-law enforcement personnel who are essential to maintaining operations of critical infrastructure such as medical, power, gas, chemical, communication (wireless and landline), transportation and financial facilities.

Each INFRAGARD member requesting entry into an affected area must present an INFRAGARD membership identification card along with a verbal explanation of the reason for reentry.